

## **CORONAVIRUS DELIVERY POLICY 2021**

- We prefer that electronic noncontact payments are paid prior to delivery but if cash then left in an envelope please.
- Ts&Cs must be read and signed on your confirmation email a disclaimer must be signed upon delivery this can be contactless by email.
- We will adhere to social distancing guidelines when setting up and removing the equipment.
- No contact should be made by yourselves or your children whilst the castle is being set up.
- The castle will be plugged in to an outside socket or left near the house.
- Our staff are kept safe by using hand sanitiser before and after delivery and if you request we can wear face masks or if the driver prefers to they will.
- Equipment will be thoroughly cleaned /disinfected before delivery and after pick-up.
- These policies written by Inflatable Hirers Association in association with HSE and the NHS are enforced by the Government and designed to protect us, you and your children during the any COVID-19 pandemic and save lives and protect the NHS. Thank you for your understanding during this time and PLEASE STAY SAFE.